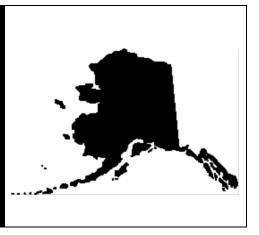
### 2022

# MEDICARE SUPPLEMENT INSURANCE (MEDIGAP)



# Consumer Guide

STATE OF ALASKA DEPARTMENT OF COMMERCE, COMMUNITY, AND ECONOMIC DEVELOPMENT

STATE OF ALASKA DEPARTMENT OF HEALTH

### 2022 Alaska Guide to Medicare Supplement Insurance (MEDIGAP)



July 2022

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### For policies effective June 1, 2010 and later

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STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY
AND ECONOMIC DEVELOPMENT

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### Introduction

Welcome to Alaska's 2022 Guide to Medicare Supplement Insurance for policies effective June 1, 2010 and later. It was developed collaboratively by the Department of Health and the Alaska Division of Insurance to assist Medicare beneficiaries, their caregivers, and families.

The information presented here provides an overview of Medicare, a shopping guide, and a rate listing for health insurers offering Medicare Supplement Insurance in Alaska. The Alaska Division of Insurance does not promote a specific insurance company or insurance producer.

The rate information in this guide is provided by health insurers offering Medicare Supplement Insurance in Alaska and is not warranted for accuracy by the State of Alaska, nor is it intended for use as a commercial marketing guide. The rates listed may differ from the rates currently offered by the insurance company. Be sure to check with a company representative to find out what the current rates are in Alaska.

The Medicare Information Office provides counseling and outreach on the Medicare program, Medicare Supplements, and Prescription Drug Plans and is the State Health Insurance Program (SHIP). It is located within Senior and Disabilities Services of the Alaska Department of Health and is available by telephone and in-person to assist Medicare recipients, family, or providers with questions about Medicare. The toll-free helpline is 800-478-6065 or in Anchorage (907) 269-3680. The Medicare Information Office is also the Senior Medicare Patrol (SMP) which empowers seniors to prevent healthcare fraud.

To obtain paper copies of this guide contact the Medicare Information Office referenced above or the Division of Insurance consumer services section toll free at 1-800-INSUR AK (1-800-467-8725) or in Anchorage at (907) 269-7900.

This guide is intended for use as a reference with, and in addition to, the publication "2022 Guide to Choosing a Medigap Policy" can be found online at Medicare.gov and is available by contacting Medicare at 1-800-MEDICARE (1-800-633-4227).

The Centers for Medicare and Medicaid Services (CMS) is the federal agency within the U.S. Department of Health and Human Services which administers Medicare. We encourage you to utilize their website at <a href="http://www.medicare.gov">http://www.medicare.gov</a> for valuable information regarding Medicare including a handbook entitled Medicare & You that provides detailed information on Medicare program benefits, rights, and obligations.

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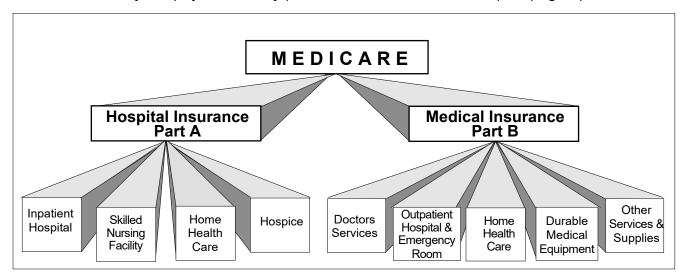
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### **Medicare Basics**

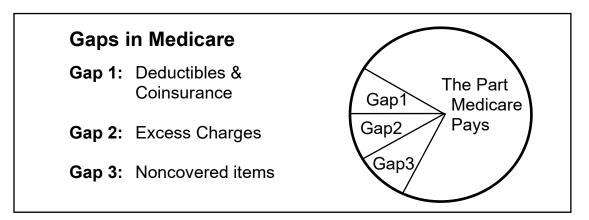
Medicare is a federal health insurance program available to the following specific groups:

- ♦ People who are age 65 and older
- ◆ Those under age 65 who have been on Social Security disability for 24 months (no wait is required if diagnosed with ALS or Lou Gehrig's disease).
- ♦ Those who have end-stage renal disease (permanent kidney failure).

As shown below, Medicare is made up of Part A and Part B. Most people get Medicare Part A free. Everyone pays a monthly premium for Medicare Part B (see page 3).



Approval of covered services for Medicare benefits is usually based on what is **medically necessary.** The amounts paid for covered services are based on payment schedules set by Medicare. Under Part A, the health care providers are not allowed to charge more than what Medicare approves. Part B does allow "excess charges" for some services. The maximum excess charge allowed for most services is 15% more than Medicare's approved amount.



Medicare pays most of the health care costs, but significant gaps can leave large bills to pay. The Medicare Benefit Chart on the next page shows Medicare's benefits and the amounts for which you are responsible.

### **Medicare Benefit Chart 2022**

### Part A Hospital Insurance - Covered Services

Hospital deductibles and coinsurance amounts change each year.

\*Part A Deductible amount is \$1,556 for 2022

Services	Benefit	Medicare Pays	You Pay (Other insurance may pay all or part)				
Hospitalization	First 60 days	All but \$1,556*	\$1,556*				
Semiprivate room,	61st to 90th day	All but \$389 per day	\$389 per day				
general nursing, mental health inpatient	91st to 150th day	All but \$778 per day	\$778 per day				
stay, misc. services	Beyond 150 days	Nothing	All-charges				
Skilled Nursing	First 20 days	100% of approved	Nothing if approved				
Facility Care	21st to 100th day	All but \$194.50 per day	\$194.50 per day				
	Beyond 100 days	Nothing	All costs				
Home Health Care Medically necessary skilled care, therapy	Part-time care	100% of approved	Nothing if approved				
Hospice Care	As long as doctor	All but limited costs for	Limited costs for				
for the terminally ill	certifies need	drugs and respite care	drugs and respite care				
Blood	Blood	All but first 3 pints	First 3 pints				

### Part B - Medical Insurance - Covered Services

\*\*Part B Deductible is \$233 for 2022. This single deductible covers all Part B Services.

Services	Benefit	Medicare Pays	You Pay (Other insurance may pay all or part)		
Medical Expense Physician services and medical supplies	Medical services in and out of the hospital	80% of approved (after \$233 deductible**)	20% of approved (after \$233 deductible**) plus excess charges		
Outpatient Hospital Treatment	Unlimited if medically necessary	Amount based on a fee schedule (after \$233 deductible**)	Coinsurance or copayment amount varies according to the service (after \$233 deductible**)		
Clinical Laboratory	Diagnostic tests	100% of approved	Nothing if approved		
Home Health Care Medically necessary skilled care, therapy	Part-time care	100% of approved	Nothing if approved		
Durable Medical Equipment (DME)	Prescribed by Dr. for use in home	80% of approved (after \$233 deductible**)	20% of approved (after \$233 deductible**) plus excess charges		
Blood	Blood	All but first 3 pints	First 3 pints		

### Your 2022 Part B Monthly Premium

If Your Yearly Modified Ac	Premium You Pay	
File Individual Tax Return	File Joint Tax Return	
\$91,000 or less	\$182,000 or less	\$170.10
\$91,001 - \$114,000	\$182,001 - \$228,000	\$238.10
\$114,001 - \$142,000	\$228,001 - \$284,000	\$340.20
\$142,001 - \$170,000	\$284,001 - \$340,000	\$442.30
\$170,001 - \$499,999	\$340,001 - \$749,999	\$544.30
\$500,000+	\$750,000+	\$578.30

### **Supplementing Medicare**

Medicare supplement insurance is also called "Medigap" or "MedSupp." It is private insurance designed to fill gaps in Medicare coverage and is sold by several companies. This insurance is not sold by the government. People that are eligible for employer-provided insurance or Medicaid assisted programs usually do not need Medicare supplement insurance. If you are enrolled in a Medicare Advantage plan, Medicare supplement policies do not pay benefits and are not needed. If you moved to Alaska with a Medicare Advantage plan, be sure to contact the plan about your benefits in Alaska and your rights to switch plans.

### Only ONE Medicare supplement policy is needed!

Insurance companies selling Medicare supplement policies in Alaska are limited to selling "Standardized Policies." Beginning June 1, 2010 companies can only sell 10 plans identified by the letters A, B, C, D, F, G, K, L, M, and N. A company does not have to sell all 10 plans, but beginning in January 2020, every Medicare supplement company must sell Plan A (Basic Benefits only) along with Plan D or G. An insurance company usually cannot add to or modify the benefits in any way.

Companies must continue to allow people that purchased policies prior to June 1, 2010 to keep those policies. You **DO NOT** have to drop a policy purchased before that date.

High-deductible Plan F has been available for many years, and, as of January 1, 2020, a high-deductible version of Plan G is also available. For both the high-deductible versions of Plans F and G, the benefit package is the same as the non-high-deductible versions. However, you pay annual expenses out-of-pocket for covered services up to a deductible amount before the policy pays benefits. The deductible is \$2,490 for 2022 and will increase each year based on the Consumer Price Index.

Also, starting January 1, 2020, Plans C, F, and High deductible F are only available to individuals who were eligible for Medicare before January 1, 2020.

**Ten Standard Medicare Supplement Plans** 

Basic Benefits	Plan <b>A</b>	Plan <b>B</b>	Plan C¹	Plan <b>D</b>	Plan F <sup>1 &amp; 2</sup>	Plan <b>G</b> <sup>2</sup>	Plan <b>K</b>	Plan <b>L</b>	Plan <b>M</b>	Plan <b>N</b>
Part A Hospital										
Day 61-90 Coinsurance	X	X	X	X	X	x	X	X	X	X
Day 91-150 Coinsurance	Х	Х	X	Х	Х	Х	х	Х	Х	Х
365 more days – 100%	Х	X	X	Х	Х	Х	х	х	X	X
Part A Hospice Coinsurance	Х	Х	Х	Х	Х	Х	50%	75%	Х	Х
Part B Coinsurance or Copay	Х	X	X	Х	Х	Х	50%³	75%³	X	<b>X</b> <sup>5</sup>
Parts A and B – Blood	Х	X	X	Х	Х	Х	50%	75%	X	X
Additional Benefits	Α	В	C <sup>1</sup>	D	F <sup>1 &amp; 2</sup>	G <sup>2</sup>	K	L	М	N
Skilled Nursing Facility Coinsurance Day 21-100			Х	Х	х	х	50%	75%	Х	х
Part A Deductible		X	X	X	х	Х	50%	75%	50%	X
Part B Deductible			X		Х					
Part B Excess Charges					Х	Х				
Foreign Travel Emergency			80%	80%	80%	80%			80%	80%
Out-of-Pocket Annual Limit							\$6,620 <sup>4</sup>	\$3,3104		

An "X" means that the Supplemental Policy pays 100%. Otherwise, the % listed is the amount the Supplemental pays.

<sup>&</sup>lt;sup>1</sup> Only applicants first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

<sup>&</sup>lt;sup>2</sup> Both Plan F and G have high deductible options. If you choose this option, you must pay for Medicare-covered costs up to the deductible amount of \$2,490 before your Medicare Supplement plan pays anything.

<sup>&</sup>lt;sup>3</sup> Plans K and L pay 100% of the Part B coinsurance for preventive services.

<sup>&</sup>lt;sup>4</sup> Plans K and L pay 100% of your cost for Part A and B after the annual out-of-pocket limit is reached.

<sup>&</sup>lt;sup>5</sup> Exceptions: You pay up to \$20 for an office visit and up to \$50 for an emergency room visit before the plan pays. The emergency room copay will be waived if you are admitted to the hospital.

### **Open Enrollment**

Every new Medicare recipient who is age 65 or older has a **guaranteed right to buy** a Medicare supplement policy during a **six-month** "**open enrollment**." A company **cannot reject you** for any policy it sells, and it cannot charge you more than anyone else your age.

Your open enrollment period **starts** when you are age 65 or older and enroll in Medicare Part B for the first time. It **ends** six months later. If you apply for a policy after this open enrollment period, companies may refuse to provide you coverage because of health reasons.

If you are under 65 and have Medicare Part B coverage because of **disability per the Social Security Administration or end-stage renal disease**, you will not be eligible for an open enrollment period until **you become 65**.

### **Pre-Existing Conditions**

A **waiting period** can apply before benefits are paid for pre-existing conditions even when you buy a policy during open enrollment. The maximum waiting period a company can require is **six months**.

You may avoid a waiting period for pre-existing conditions in these situations:

- 1. You are in your open enrollment period, and you apply for your Medicare supplement within **63 days** of the end of previous health insurance coverage.
- 2. You **lose health care benefits** in certain situations described on pages 6 and 7, and you apply for the Medicare supplement policy within 63 days of the end of your previous coverage.
- 3. You apply for a Medicare supplement policy to **replace** one you have had for at least six months, and no gap occurs between the end of the old policy and the beginning of the new policy.

If previous health care coverage was for less than six months, you are given credit for the amount of time covered under the previous health benefit plan. If the new Medicare supplement insurance has benefits not included in the previous coverage, a six-month waiting period may apply for those additional benefits.

### **Guarantee Issue Without Open Enrollment**

Guarantee issue means an insurance company does not consider existing health conditions when issuing insurance coverage (also called without underwriting). An insurance company may offer a plan at any time that does not consider pre-existing health conditions when issuing the policy. However, the policy may have a much higher premium and may require a waiting period for pre-existing health conditions.

Certain events trigger **special rules** under which insurance companies must offer Medicare supplement insurance plans without considering pre-existing health conditions. The events and rules are described in the chart below. You must apply for your new Medicare supplement plan within **63 days** of the end of previous coverage. You have these special protections regardless of existing health conditions:

- ♦ Companies cannot refuse to issue you a Medicare supplement insurance plan
- ♦ Companies cannot charge you higher premiums because of your health condition
- ◆ You will not have a waiting period before benefits are paid

	Events Which Trigger A Guarantee Issue Opportunity	Enrollment Options Available For <u>63 Days Only</u>
1.	You are covered by an <b>employer group</b> health benefit plan that pays benefits, and the plan stops providing some or all health benefits to you.	enroll in any Medicare supplement <b>Plan A, B, C, F, High Deductible Plan F, High Deductible Plan G, K, L</b> from ANY
2.	You are enrolled in a Medicare Advantage, and you dis-enroll because  ◆ you move from the service area or  ◆ the plan stops providing Medicare services or  ◆ the plan seriously violates the contract or misrepresents the plan during marketing.	COMPANY selling those plans.  If you were eligible for Medicare on or after January 1, 2020, you must be allowed to enroll in any Medicare supplement Plan A, B, D, G, High Deductible Plan G, K, L from ANY COMPANY selling those plans.  If you are on Medicare under age 65, you can buy only from companies selling to those under age 65. Please see
3.	You are enrolled under a  Medicare Supplement policy and it ends because  ◆ the insurance company is insolvent or bankrupt or  ◆ coverage is involuntarily ended or  ◆ the plan seriously violates the contract or misrepresents the plan during marketing.	information about ACHIA on page 16 about this alternative.

	Events Which Trigger A Guarantee Issue Opportunity	Enrollment Options Available For <u>63 Days Only</u>
4.	You are enrolled in a Medicare supplement policy  ◆ And you stop the Medicare supplement and enroll in a Medicare Advantage, then you dis-enroll from the new plan in the first 12 months.	You must be allowed to Re-enroll in the Medicare supplement you were most recently enrolled in if it is available from the same company*, or if not available,  ◆ If you were eligible for Medicare before January 1, 2020, you must be allowed to enroll in any Medicare supplement Plan A, B, C, F, High Deductible Plan F, High Deductible Plan G, K, L from ANY COMPANY selling those plans.  ◆ If you were eligible for Medicare on or after January 1, 2020, you must be allowed to enroll in any Medicare supplement Plan A, B, D, G, High Deductible Plan G, K, L from ANY COMPANY selling those plans.
		If you are <b>under age 65</b> , you can buy only from companies selling to those under 65.
5.	You enroll for the <b>first time</b> in Medicare Part B at <b>age 65 or older</b> , and you enroll in a Medicare Advantage plan for the first time. Then you disenroll within 12 months.	<ul> <li>If you were eligible for Medicare before January 1, 2020, you must be allowed to enroll in any Medicare supplement Plan A through N, offered by ANY COMPANY selling those plans in Alaska. (Includes high deductible choices.)</li> <li>If you were eligible for Medicare on or after January 1, 2020, you must be allowed to enroll in any Medicare supplement Plan A, B, D, G, High Deductible Plan G, K, L, M or N, offered by ANY COMPANY selling those plans in Alaska.</li> </ul>

<sup>\*</sup> This option does NOT apply to employer retiree health plans. If you give up your retiree plan to try a Medicare Advantage plan, you may not get your retiree plan back. This is not likely to occur in Alaska due to few Medicare Advantage plans available.

### You Must Be Notified

When you lose coverage under any of the situations described in the above chart, you should receive a notice from the insurance company or organization that issued the health coverage. The notice must explain your right to purchase other coverage and your protection against waiting periods for pre-existing conditions.

<sup>\*</sup> If you bought your Medicare supplement plan before June 1, 2010, it is no longer being sold. You can buy only a 2010 standardized plan.

### **Standard Plan Benefits**

### BASIC BENEFITS (All Plans)

### Part A: Hospitalization (Per Benefit Period)

#### **Benefit Period**

A Benefit Period begins the first day of inpatient hospital care. It ends when you have been out of the hospital or skilled nursing facility for 60 consecutive days. It is possible to have more than one benefit period per year.

- ◆ Days 1-60: Medicare pays the hospital for all covered services except for the Part A Deductible. Basic Benefits do not pay the Part A Deductible.
- ◆ Days 61-90: Basic Benefits in all 10 plans pay the daily coinsurance (see page 2 for the current amount). After 60 days of hospitalization in a "benefit period" (defined above), the policy pays the coinsurance and Medicare pays the rest. The first 90 days of Medicare coverage are available each time you begin a new benefit period.
- ◆ Days 91-150 (Lifetime Reserve Days): Basic Benefits in all 10 plans pay the daily coinsurance (see page 2 for the current amount). "Lifetime Reserve Days" are available when a hospital stay extends beyond the first 90 days of a benefit period. The policy pays the coinsurance and Medicare pays the rest. Each lifetime reserve day is available only once in your lifetime.
- ◆ Beyond 150 days: Basic Benefits in all 10 plans provide for 365 additional lifetime days. Each of these days is available only once in your lifetime. After Medicare's benefits are exhausted for one benefit period, the policy will pay 100% of billed charges for Medicare approved type services.
- Blood: Basic Benefits in Plans A, B, C, D, F, G, M, and N combine with Medicare to cover blood expenses (except the \$233 Part B deductible) both in and out of the hospital. Plan K pays 50% and Plan L pays 75% of the Medicare eligible expenses for the first three pints of blood.
- ♦ Hospice Care: Plans sold after June 1, 2010 now include coverage of coinsurance for all Part A eligible Hospice and respite care expenses. Plans A, B, C, D, F, G, M, and N pay 100% of these costs; Plan K pays 50% and Plan L pays 75% of the coinsurance.

### Part B: Medical Expenses (Per Calendar Year)

Part B coinsurance or copayment: Basic Benefits in all of the plans pay after the annual Part B deductible has been met. For most Medicare Part B services, payments are based on the amount approved by Medicare. (If charges exceed the approved amount, Basic Benefits will not cover them. See "Part B Excess Charges" on page 11.)

### Payments under this benefit:

- ✓ Most services: Medicare pays 80% of the approved amount and Plans A-D, F, G, and M pay the 20% coinsurance; Plan K pays 50% of the 20% and Plan L pays 75% of the 20% coinsurance. Plans K and L pay the full coinsurance for preventive services. For Plan N you pay the lesser of \$20 or the Medicare Part B coinsurance for each office visit (including visits to specialists); and the lesser of \$50 or the Medicare Part B coinsurance for each emergency room visit. The emergency room copayment will be waived if you are admitted to the hospital.
- ✓ Mental health outpatient treatment: Medicare pays 80% of the approved amount and Plans A-D, F, G, M, and N pay 20%; Plan K pays half of the 20% and Plan L pays 75% of the 20% coinsurance.
- ✓ Hospital Outpatient: Plan A-D, F, G, M, and N pays the Medicare determined copayment; Plan K pays 50% and Plan L pays 75% of the copayment.

PART A
DEDUCTIBLE
(Plans B, C, D,
F, G, K, L and
N)

Medicare requires that you pay a **deductible** when hospitalized (see page 2 for the current amount). The deductible amount can change each year. It is charged whenever you begin a new benefit period, which may occur more than once a year. Plans B, C, D, F, G, and N include the **Part A Deductible Benefit** that pays the **full deductible amount** each time it is charged. Plans K and M pay 50% of the hospital deductible and Plan L pays 75% of the Part A deductible per benefit period.

This kind of benefit may be thought of as "first dollar coverage." First dollar coverage means the insurance pays from the first dollar of expense incurred. One way to save money on premiums is to pay for this deductible yourself.

SKILLED NURSING FACILITY COINSURANCE (Plans C, D, F, G, K, L, M and N) Medicare pays only when you are receiving Medicare-approved skilled nursing care in a Medicare-approved facility. The facility may be a nursing home, hospital area, or hospital "swing bed." Standardized Plans C, D, F, G, M, and N pay 100% of the Skilled Nursing Coinsurance Benefit. Plan K pays 50% and Plan L pays 75% of the skilled nursing facility coinsurance.

### **Qualifying Requirements:**

- ♦ A three-day prior inpatient hospital stay.
- ♦ Care in a Medicare-certified skilled nursing facility.
- ◆ Need for physician-certified **daily skilled care**, such as wound dressing, physical therapy, or tube feeding.

Medicare pays all eligible costs for the first 20 days. For days 21 through 100 Medicare pays all but a daily coinsurance (see page 2 for the current amount). The **Skilled Nursing Coinsurance Benefit** pays some or all of the coinsurance amount.

Medicare does not provide coverage beyond 100 days. Standardized Plans do not pay benefits beyond 100 days. Medicare only pays as long as you need daily skilled services. The average stay in skilled care is less than 30 days. This benefit pays only if you qualify for Medicare coverage. Most nursing home care in Alaska is intermediate or custodial, and neither Medicare nor standard Medicare supplement policies pay for these levels of care.

PART B
DEDUCTIBLE
(Plans C and F)

Medicare has a \$233 (per calendar year) deductible for Part B covered services. The first \$233 of Medicare **approved** Part B charges each year is your responsibility. The **Part B Deductible Benefit pays the \$233 deductible** under Plans C and F.

This benefit is another type of "first dollar coverage" and may cost as much in extra premium as the value of the benefit. To save premium dollars, you may consider paying this portion of your health care costs and choose a plan other than C or F.

FOREIGN TRAVEL EMERGENCY (Plans C, D, F, G, M and N) **Medicare does NOT cover** care received outside the U.S. Standard Plans C, D, F, G, M, and N include a **Foreign Travel Emergency Benefit** that pays as follows:

- Only for emergency care that begins within 60 days of leaving the U. S.
- ♦ \$250 calendar year **deductible**
- 80% of billed charges paid for Medicare eligible expenses for medically necessary emergency hospital, physician, and medical care received in a foreign country
- ♦ \$50.000 lifetime maximum

An additional health insurance travel policy may be unnecessary when the "Foreign Travel Emergency" benefit is a part of your Medicare supplement policy.

### PART B EXCESS CHARGES (Plans F and G)

Plans F and G have an **Excess Charge Benefit**. Plans F and G pay 100% of allowed excess charges. Most doctors and other health care providers accept Medicare assignment. That means they accept Medicare's approved amount as full payment. Some providers charge more than Medicare approves.

### **Excess Charges Have Limits:**

Excess charges are the difference between what Medicare approves and any limits under the law. The maximum limiting charge for most Medicare Part B services is **15%** over the Medicare-approved amount. A few charges such as for durable medical equipment are NOT limited to 15%.

#### **EXAMPLE**

Limiting Charge \$115\* Plans F & G:

Medicare Approved \$100 Excess Charges \$ 15

\$100 x Excess = \$15

One way to control medical costs is to use doctors who accept assignment. If most of your doctors accept assignment, you may prefer to pay for excess charges yourself instead of paying additional insurance premiums for this benefit.

### OUT-OF-POCKET ANNUAL LIMIT (PLANS K and L)

Plans K and L have an annual cap on out-of-pocket expenditures for Medicare Part A and B. Plan K and L will provide full coverage of all Medicare Parts A and B deductibles, copayments, and coinsurance amounts after the beneficiary has paid out-of-pocket expenses of \$6,620 (Plan K) or \$3,310 (Plan L). Out-of-pocket expenses include Medicare Part A and Part B deductibles, copayment, and coinsurance amounts.

<sup>\*15%</sup> over the approved amount

### **Shopping For Medicare Supplement Insurance**

**Assess your needs.** Review your own health profile and decide what benefits and services you are most likely to need. Determine which standard plan is best for you. Then shop for the company from which to buy the plan. Make a careful comparison to avoid mistakes. If a poor decision is made, you may have more limited choices in the future.

### PRICE COMPARISON

- What are the premium differences between plans? In deciding which standard plan to choose, you will find tradeoffs of different benefits for different premium. Which balance best suits your needs and your budget?
- What are the premium differences for the same plan?
   Premium amounts for the same plan can vary significantly.
- ◆ Does the premium increase because of age? Normal increases occur because of claims paid and changes in Medicare deductibles and coinsurance. Some companies also base premiums on age. Check to see if the premium is based on age at the time the policy is issued (issue age) or if it goes up as you get older (attained age). Compare premiums for your current age and for at least the next ten years. A bargain today may be a burden later.
- ♦ Are discounts available?

Some companies charge different rates based on several factors such as gender, nonsmoker status, or your zip code. They may also give a discount if both you and your spouse buy a policy or if you pay through your bank automatically.

### **SERVICE**

- ◆ Does the company sell through an agent or by mail? An agent can help you when completing your application and with problems later. If you have a few companies with which you prefer to do business, check the yellow pages for local agents who represent those companies or call the company directly to ask about agents.
- Is a toll-free telephone number available for questions?
   This is especially important if you do not have a local agent.
- What kind of letter grade does the company have from a financial rating service?

Several rating services such as A. M. Best, Moody, and Standard and Poor evaluate the financial stability of insurance companies. Ratings do not tell how good a policy is or what kind of service the company provides, they reflect only the financial stability of the company. The Internet is the best source for the most recent ratings information.

◆ Is a waiting period required for pre-existing conditions? If you have not had health insurance before buying Medicare supplement insurance, the policy may have a waiting period for pre-existing conditions. This means benefits may not be paid when health care services are received for a pre-existing condition for a period of time. (See page 5 for more on preexisting conditions.)

### Is crossover claims filing available?

Some companies have "crossover" contracts with Medicare which means that after paying its share of the bill, Medicare will send claims **directly** to the insurance company for you.

If the company does not have a crossover contract, automatic filing is still available if:

- your doctor always accepts Medicare assignment and
- you give the doctor information on your insurance card.

### **AVAILABILITY**

### Does the company sell Medicare supplements to those on disability?

Most companies selling Medicare supplement policies in Alaska do not sell such policies to Medicare beneficiaries who are younger than 65 and on Medicare due to disability.

### Does the company have guarantee issue policies? A guarantee issue policy means you will not be turned down for a policy because of existing health conditions.

### SHOPPING TIPS

- Buy just ONE. You only need one Medicare supplement policy. You are paying for unnecessary duplication if you own more than one.
- ◆ Take your time. DO NOT BE PRESSURED into buying. If you have questions or concerns, ask the agent to explain the policy to a friend or relative whose judgment you trust, or call the Medicare Information Office for assistance. If you need more time, tell the agent to return later. Do not fall for the age-old excuse, "I'm only going to be in town today, so you'd better buy now." Show the agent to the door!
- Nothing pays 100%. Ignore claims that a policy pays 100% of the difference between your medical bills and what Medicare pays. No Medicare supplement policy does that!
- Check the agent's insurance license. An agent must have a license issued by the State of Alaska, Division of Insurance, to be authorized to sell insurance in Alaska. Do not buy insurance from a person who cannot show proof of licensing. A business card is not a license. Contact the Division of Insurance to check on an agent's license.

- Medical questions may be important. Do not be misled by the phrase "no medical examination required." You may not have to go to a physician for an exam, but medical statements you make on the application might prevent you from getting coverage if you are outside of your open enrollment period. Also, the policy may require a waiting period before benefits are paid for pre-existing conditions.
- Complete the application carefully. Before you sign an application, read the health information the agent recorded. Be sure all health information is complete and accurate. If you leave out requested information, the insurance company could deny coverage for that condition or cancel your policy.
- ◆ DO NOT pay with cash. Pay by check, money order, or bank draft. Make it payable to the insurance company only, not the agent. Completely fill in the check before presenting it to the agent.
- ◆ It takes time to be approved. You are NOT insured by a new Medicare supplement policy on the day you apply for it. Generally, it takes at least 30 days to be approved.
- Do not cancel a current policy until you have been accepted by the new insurer and have a policy in hand. Consider carefully whether you want to drop one policy and purchase another.
- ♦ Expect to receive the policy within a reasonable time. A policy should be delivered within a reasonable time after application (usually 30 days). If you have not received the policy or had your check returned in that time, contact the company, and obtain in writing a reason for delay. If a problem continues, contact the Division of Insurance.
- Use your 30-day free-look period. This is the period of time during which you can decide whether to keep the policy or terminate it and still receive a full refund of premiums. The 30 days start when you have a policy in your hand. Review the policy carefully. If you decide not to keep it, return it to the company and request a premium refund in writing.
- ◆ Your policy is guaranteed renewable if you bought it after December 1, 1990. That means the company cannot terminate your coverage unless you fail to pay the premium.

Use this premium guide for much of the information needed.

**Compare company prices** 

					<u> </u>					
COMPANY	Α	В	С	D	F	G	K	L	M	N

Compare company service

COMPANY NAME						
Sells through agent or mail	Agent	Mail	Agent M	1ail	Agent	Mail
Service office convenient	Yes	No	Yes 1	No	Yes	No
Company has toll-free #	#		#		#	
Company's financial rating						
Offers automatic claims filing						
Waiting period for pre-existing conditions	Yes #months?	No	Yes Ne #months?	lo	Yes #months?	No

Identify which companies and which plans are available

COMPANY NAME			
Guarantee Issue policies	Plans:	Plans:	Plans:
Medicare disability policies	Plans:	Plans:	Plans:

### Alternatives To Medicare Supplement Insurance

### EMPLOYER HEALTH INSURANCE

The questions to ask and the answers differ depending on your situation, such as how old you are or if you continue to work.

If you or your spouse **continue to work** after your 65th birthday, you may be able to continue under an employer group health insurance plan. In many situations your employer plan will be primary (it will pay first). In that case, you may not need to sign up for Medicare Part B or buy a Medicare supplement. Contact Social Security with any questions regarding enrollment in Medicare Part B.

When you **retire** at age 65 or later and are not covered by an employed spouse's plan, Medicare will become your primary insurance plan. If you want Part B coverage you <u>must</u> enroll in Medicare Part B during your initial enrollment period otherwise you will have to pay higher premiums should you enroll later. Your employer may offer a retiree health plan that will be your secondary insurance plan and will pay after Medicare has paid.

Employer group insurance plans **do not** have to comply with the regulations governing Medicare supplement policies. Carefully compare benefits and costs before deciding to keep employer insurance or replace it with a Medicare supplement.

### **ACHIA**

If you apply for a Medicare supplement policy outside of the Open Enrollment Period and do not otherwise meet the requirements for guarantee issue under federal and state law, an insurance company can refuse to sell you a Medicare supplement policy. If you have a pre-existing condition and/or have been denied health coverage by an insurance company, you may be eligible for coverage through the Alaska Comprehensive Health Insurance Association (ACHIA). Additionally, if you are younger than 65 and on Medicare you may be eligible for health insurance through (ACHIA).

Detailed information regarding ACHIA, including a description of eligibility, benefits, application forms, and premium rates is available by contacting BMI, the ACHIA plan administrator. Hours: Monday - Friday 8:00 a.m. to 5:00 p.m. Alaska Time Telephone (888) 290-0616 <a href="http://www.achia.com">http://www.achia.com</a>

### MEDICARE SAVINGS PROGRAM

The **Qualified Medicare Beneficiary (QMB)** program is a state assistance program that pays Medicare deductibles, Medicare coinsurance, and Medicare's Part B monthly premium.

The Special Low-income Medicare Beneficiary (SLMB) and Expanded SLMB programs pay the Medicare Part B monthly premium.

These programs are designed for people with limited income and assets. Contact your District Adult Public Assistance office (800-478-7778) or the Medicare Information Office for more information (1-800-478-6065).

### **MEDICAID**

You may be eligible for Medicaid assistance if you have limited assets and low monthly income or you have high medical bills. Medicaid pays eligible expenses without deductibles or copays. It also pays for intermediate or custodial care in a nursing home, which is NOT covered by Medicare. For more information, contact your District Adult Public Assistance Office.

Generally, you do not need a Medicare supplement while receiving Medicaid assistance. However, if you have a Medicare supplement that was issued after November 5, 1991, and you become eligible for Medicaid, you can suspend your policy for up to 24 months. You must make this request within 90 days of Medicaid eligibility. Your policy can be reinstated any time during the 24 months if you no longer qualify for Medicaid.

A Medicare counselor can talk with you about Medicaid assistance programs and your health insurance needs. You also will be able to get the appropriate referral for further help. To get the name and telephone number of a SHIP counselor near you, call the Medicare Information Office at 1-800-478-6065 or 907-269-3680.

### PREVENTING MEDICARE FRAUD

### **Protecting Yourself and Your Medicare Benefits**

Your best defense against Medicare fraud is to watch for your Medicare Summary Notices in the mail or use <a href="medicare.gov">medicare.gov</a> to look at your claims and summary notices online. Make sure that all the items in each summary notice are accurately recorded. Watch for mistakes in Medicare payments and report them to prevent higher premiums and benefit cuts in the future.

ALWAYS read your Medicare Summary Notice (MSN) or health care billing statement. Your MSN is the piece of mail stamped, "This is Not a Bill" that comes in the mail after you receive medical care.

Look for three things on your billing statement:

- Charges for something you did not receive
- Billing for the same item twice
- Services that were not ordered by your doctor

Protecting your personal information is important in the fight against healthcare fraud and abuse. Here are some ways to take an active role in protecting your healthcare benefits:

- Treat your Medicare, Medicaid, and Social Security number with care. Never give these numbers to a stranger.
- Record doctor visits, tests, and procedures in your personal health care journal or calendar.
- Save Medicare Summary Notices and Part D Explanations of Benefits. Shred the documents when they are no longer useful.

If you suspect that you have been a target of errors, fraud, or abuse, report it. Call your provider or plan for an explanation. If you are not satisfied with the response you get, call Alaska's Medicare Information Office at 1-800-478-6065 or the national Senior Medicare Patrol (SMP) at 1-877-808-2468.

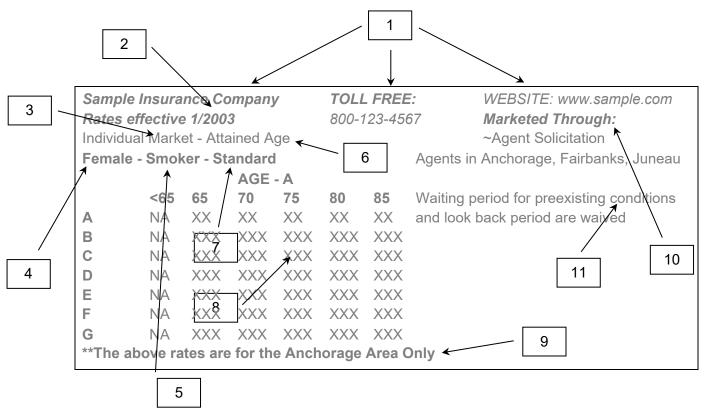
This publication has been created in part by Alaska's State Health Insurance Program (SHIP) and the Senior Medicare Patrol (SMP) with financial assistance through a grant from the US Administration for Community Living.

### STANDARDIZED MEDIGAP PLANS Information on Insurers Offering Plans in Alaska

Insurers may offer only the standardized Medicare supplement insurance Plans A through N as defined by federal law. Insurers must attract your business by competing with each other on price, quality of service, handling of claims, and quality/reputation. Based on your needs and wants, you may decide that the service and reputation of a certain insurer are worth paying an additional premium.

The insurer's charts are in alphabetical order and represent most Medicare supplement insurers in Alaska. There are insurers offering Medicare supplement insurance that are not listed because they insure a very small number of Alaskans, sometimes only one or two. The other insurers not listed are group insurers that offer the Medicare supplement insurance coverage only to members of a group, such as members of an association or employees of an employer.

After selecting one or more of the standardized Medicare supplement plans, compare the prices and services offered by the different insurers. Call the insurers or producers to discuss the plan/s and services they provide. It is a good idea to shop and compare.



### Reading the Chart

Shown on the previous page is a sample of the charts that are located in this guide. The explanations below are numbered according to the sample.

- Who offers Medicare Supplement Insurance and how do I contact them? The company name and telephone number for each insurer listed in the guide is displayed here. The telephone numbers are customer service numbers provided for your use by the insurer. Call them with any questions you have. Also noted is the Website for the company, if available.
- How often will rates change? Insurers generally evaluate their experience and modify their rates on an annual basis. Note the effective date provided by each insurer. The rates are likely to change one year from the listed effective date. You may want to call the insurance company and ask them when they anticipate a change in rates.
- What is the difference between the group and individual policies? Most of the plans listed are for the individual market. This means it is open to any Medicare qualified person who wishes to purchase Medicare Supplement insurance. Group plans are limited to those who are eligible for employer sponsored plans and association plans are available for those who are members of specific organizations such as the American Association of Retired Persons (AARP) or a union. Some associations offer group rates which can be less expensive.
- Does the insurer charge different rates for males and females? Some insurers offer different rates based on gender. If an insurer does vary rates for males and females, both a male and female chart will be shown. Unisex means that the same rate applies to both males and females.
- **5** Does tobacco use affect the rate? Some companies have different rates for tobacco users. If an insurer does vary rates for tobacco use, it is noted in the rate schedule as smoker, non-smoker, tobacco, or non-tobacco. Note that tobacco use includes smokeless tobacco.
- Does the insurer write the policy based on issue age or attained age? This information is found next to the group or individual designation.

**Issue Age** means that premiums are based on your age at the time you purchase the policy. While premiums may periodically increase due to benefit changes, inflation, or increases in medical costs, they will not increase due to advancing age.

**Attained Age** means that premiums are based on your age on the last policy anniversary date. Premiums are scheduled to increase at predetermined intervals (for example, every year or every five years). These increases are in addition to premium increases because of benefit changes, inflation, or increasing medical costs.

**Community Rated** means that premiums do not depend on your age, either at the time the policy is issued or upon renewal. Premiums depend on other factors and may increase because of benefit changes or overall premium adjustments.

- Does the insurer offer reduced rates based on health status? Reduced rates may be offered to those individuals who present a lower health risk. If an insurer offers reduced rate policies, it is also noted in this section. Standard means the rate schedule is for those considered by the company to be a higher risk. Preferred means schedule is for those considered by the company to be a lower risk. The term "Both" is used when companies do not have separate rates based on lifestyle or other risk factors.
- What do the numbers mean? The premium rates listed in the chart represent monthly premiums rounded to the nearest dollar amount. Your premium rate may be higher or lower than those listed. While we have attempted to make this chart as up to date as possible and provide the most current date the rates became effective, some of the insurers may have changed their rates since this rate guide was printed.
- Does the insurer charge different rates depending on where you live? Some insurers vary premium rates based on your place of residence. For example, health care may cost more in Juneau than Anchorage thus insurers may charge a higher rate to someone who lives in Juneau. If an insurer does vary rates based on your place of residence, it is noted in this section.
- How is the insurance marketed? The insurer can give you the names and locations of their representatives, agents, or brokers who sell Medicare Supplement Insurance policies in Alaska. Under "Marketed Through" in the Medicare Supplement Insurance Premium Comparison Chart the avenues available for obtaining a policy are listed. If agent or broker solicitation is indicated, the town(s) where they are located will be listed. If the insurance is sold by direct mail, the box will say Direct Response. To reach an insurer that sells by direct mail, simply call the telephone number listed with the insurer name. All business connected with the sale and service of the policy will be handled over the telephone and through the mail. Upon request, the insurer will also provide you with an outline of the various plans they offer.

When available, talk with a company representative who is licensed to sell Medicare supplement insurance policies for the insurer you have chosen. The representative should have a broad knowledge of Medicare and Medicare supplement insurance benefits and should be able to answer most of your questions.

Does the insurer have a preexisting condition waiting period? This information is found in this section.

**Look-back** is the number of months the insurer looks back from the effective date of your coverage for a preexisting condition in order to apply a preexisting condition waiting period.

**Waiting period** is the number of months after your insurance coverage becomes effective that you may be required to wait before the insurer will pay for a claim resulting from a preexisting condition. (Note exceptions in the guarantee issue and open enrollment sections in the Guide to Health Insurance for people with Medicare.)

Alaska regulations allow an insurer to apply a maximum 6-month look-back and 6-month waiting period.

For example, "6-month look back and 2-month waiting period" in the comments means that the insurer looks at the 6 months before your effective date for any health condition you may have for which medical advice was given or treatment was recommended during that 6-month period. If you have such a health condition, the insurer will not pay claims related to that condition for 2 months after the effective date of your policy.

### **RATE CHARTS**

AARP/UnitedHealthcare Ins. Co. TOLL FREE: WEBSITE: www.aarpmedicaresupplement.com

Rates effective 6/1/2022 800-523-5800 Marketing Methods: Direct Response &

Group Market–Association Plan–Community Rated\* Agent Solicitation-for agent call 866-387-7550

Preexisting Condition Period: 3-month look-back and 3-month waiting period

	Male –	Non-S	moker	<ul><li>Prefe</li></ul>	erred		F	emale ·	– Non-	Smoke	r – Pre	ferred	
	<65	65ª	70 <sup>b/c</sup>	75°	80°	85°		<65	65ª	70 <sup>b/c</sup>	75°	<b>80</b> °	85°
Α	NA	114	140	196	196	196	Α	NA	101	125	174	174	174
В	NA	158	195	272	272	272	В	NA	140	173	241	241	241
C <sub>q</sub>	NA	179	220	307	307	307	C₫	NA	158	196	272	272	272
F <sup>d</sup>	NA	179	221	308	308	308	F <sup>d</sup>	NA	159	196	273	273	273
G	NA	137	169	235	235	235	G	NA	121	150	209	209	209
K	NA	51	63	88	88	88	K	NA	46	56	78	78	78
L	NA	90	111	155	155	155	L	NA	80	99	138	138	138
N	NA	119	147	204	204	204	N	NA	105	130	181	181	181

	Male	- Smo	oker – I	Preferr	ed	Female – Smoker – Preferred							
	<65	65ª	70 <sup>b/c</sup>	75°	80°	85°		<65	65ª	70 <sup>b/c</sup>	75°	80°	85°
Α	NA	125	154	215	215	215	Α	NA	111	137	191	191	191
В	NA	174	215	299	299	299	В	NA	154	191	265	265	265
C <sub>q</sub>	NA	196	242	338	338	338	C <sub>q</sub>	NA	174	215	299	299	299
F <sup>d</sup>	NA	197	243	338	338	338	F <sup>d</sup>	NA	175	216	300	300	300
G	NA	150	186	259	259	259	G	NA	134	165	230	230	230
K	NA	56	70	97	97	97	K	NA	50	62	86	86	86
L	NA	99	123	171	171	171	L	NA	88	109	151	151	151
N	NA	131	161	225	225	225	N	NA	116	143	199	199	199

	Male –	Non-S	moker	<ul><li>Stan</li></ul>	dard		Female – Non-Smoker – Standard							
	<65	65ª	70 <sup>b/c</sup>	75°	80°	85°		<65	65ª	70 <sup>b/c</sup>	75°	80°	85°	
Α	NA	NA	267	267	267	267	Α	NA	NA	237	237	237	237	
В	NA	NA	371	371	371	371	В	NA	NA	329	329	329	329	
<b>C</b> <sup>d</sup>	NA	NA	419	419	419	419	C⁴	NA	NA	371	371	371	371	
F <sup>d</sup>	NA	NA	420	420	420	420	F <sup>d</sup>	NA	NA	372	372	372	372	
G	NA	NA	389	389	389	389	G	NA	NA	345	345	345	345	
K	NA	NA	120	120	120	120	K	NA	NA	107	107	107	107	
L	NA	NA	212	212	212	212	L	NA	NA	188	188	188	188	
N	NA	NA	377	377	377	377	N	NA	NA	334	334	334	334	

<sup>\*</sup> Rates vary according to Medicare enrollment date, discount eligibility, and responses to medical questions. Please call for your exact rate.

Mala	-Smc	kor –	Stan	dard
wate	- 51110	)Ker –	SIALL	uaru

	Fema	le –	Smo	ker –	Stan	dard
--	------	------	-----	-------	------	------

	<65	65 <sup>a</sup>	70 <sup>b/c</sup>	75°	80°	85°		<65	65ª	70 <sup>b/c</sup>	75°	80°	85°
Α	NA	NA	293	293	293	293	Α	NA	NA	260	260	260	260
В	NA	NA	408	408	408	408	В	NA	NA	362	362	362	362
Cq	NA	NA	460	460	460	460	C₄	NA	NA	408	408	408	408
F <sup>d</sup>	NA	NA	462	462	462	462	Fd	NA	NA	410	410	410	410
G	NA	NA	428	428	428	428	G	NA	NA	380	380	380	380
K	NA	NA	132	132	132	132	K	NA	NA	118	118	118	118
L	NA	NA	233	233	233	233	L	NA	NA	206	206	206	206
N	NA	NA	415	415	415	415	N	NA	NA	368	368	368	368

U	Inisex -	<ul><li>Smol</li></ul>	ker – I	Pref	erred	

#### **Unisex – Non-Smoker – Preferred**

	<65	65ª	70 <sup>b/c</sup>	75°	80°	85°		<65	65ª	70 <sup>b/c</sup>	75°	80°	85°
Α	NA	118	146	203	203	203	Α	NA	107	133	185	185	185
В	NA	164	203	282	282	282	В	NA	149	184	257	257	257
C <sub>q</sub>	NA	185	229	319	319	319	C₄	NA	168	208	290	290	290
Fd	NA	186	229	319	319	319	Fd	NA	169	209	290	290	290
G	NA	142	175	244	244	244	G	NA	129	159	222	222	222
K	NA	53	66	92	92	92	K	NA	48	60	83	83	83
L	NA	94	116	161	161	161	L	NA	85	105	146	146	146
N	NA	123	152	212	212	212	N	NA	112	138	193	193	193

#### Unisex – Smoker – Standard

#### Unisex - Non-Smoker - Standard

	<65	65ª	70 <sup>b/c</sup>	75°	80°	85°		<65	65ª	70 <sup>b/c</sup>	75°	80°	85°
Α	NA	NA	277	277	277	277	Α	NA	NA	252	252	252	252
В	NA	NA	385	385	385	385	В	NA	NA	350	350	350	350
C <sub>q</sub>	NA	NA	434	434	434	434	C₄	NA	NA	395	395	395	395
F <sup>d</sup>	NA	NA	436	436	436	436	F <sup>d</sup>	NA	NA	396	396	396	396
G	NA	NA	404	404	404	404	G	NA	NA	367	367	367	367
K	NA	NA	125	125	125	125	K	NA	NA	114	114	114	114
L	NA	NA	219	219	219	219	L	NA	NA	200	200	200	200
N	NA	NA	391	391	391	391	N	NA	NA	356	356	356	356

<sup>&</sup>lt;sup>a</sup> Rates listed for age 65 include the Enrollment Discount.

<sup>&</sup>lt;sup>b</sup> Rates listed for age 70 include the Enrollment Discount. Eligibility for preferred or standard rates is determined based on responses to health status questions when applying for coverage.

<sup>&</sup>lt;sup>c</sup> Individuals who enroll six months or more after their 65<sup>th</sup> birthday or Medicare Part B Effective Date, if later, will pay the Preferred Rate or Standard Rate based on their responses to health status questions when they apply for coverage.

<sup>&</sup>lt;sup>d</sup> Individuals with a Medicare eligibility date on or after January 1, 2020 are not eligible to enroll in plans C or F.

### Alaska Comprehensive Health

**Insurance Association (ACHIA)** 

Rates effective 1/1/2022

Individual Market – Attained Age Preexisting Condition Period: none **TOLL FREE:** WEBSITE: www.achia.com

Marketing Methods: Direct Response

See page 16: Alaska's High Risk Pool for Alaskans otherwise unable to get insurance.

#### Unisex

	<65	65	70	75	80
Α	349	173	211	246	295
F	525	261	317	370	443
G	387	193	236	281	354

888-290-0616

Carve-Out Plans	Age 0-18 \$113	Age 19+ \$319
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860-273-0123

Aetna Health and Life Insurance Co.

Rates effective 9/1/2022

Individual Market – Attained Age

Preexisting Condition Period: none

TOLL FREE: WEBSITE: www.Aetna.com

Marketing Methods: Direct Response

Policy Fee: \$20

#### Male - Non-Smoker - Preferred

#### Female – Non-Smoker – Preferred

	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	124	131	155	183	213	Α	NA	108	114	135	159	185
F	NA	177	187	221	260	303	F	NA	154	163	192	226	264
G	NA	146	155	183	215	251	G	NA	127	135	159	187	218
N	NA	105	117	139	163	190	N	NA	91	102	121	142	165

### Male - Smoker - Standard

### Female - Smoker - Standard

	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	138	146	172	203	236	Α	NA	120	127	150	176	206
F	NA	196	208	245	289	337	F	NA	171	181	214	252	293
G	NA	162	172	203	239	278	G	NA	141	150	177	208	242
N	NA	116	130	154	181	211	N	NA	101	113	134	158	184

### **Colonial Penn Life Insurance Company**

**TOLL FREE: 800-523-9100** WEBSITE: https://www.BankersLife.com/products/medicare-supplement-insurance/

Rates effective 1/1/2022 Individual Market – Attained Age

Preexisting Condition Period: none

Marketing Methods: Agent Solicitation ~No agents in Alaska; agent in Washington licensed to sell in Alaska.

		Male -	- Prefe	rred				I	emale	- Pref	erred		
	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	127	155	189	220	250	Α	NA	114	140	170	198	225
В	NA	151	184	222	260	297	В	NA	136	166	200	234	267
D	NA	106	137	175	210	232	D	NA	95	123	157	189	209
F	NA	170	205	249	297	349	F	NA	153	185	224	267	314
High F	NA	39	47	57	68	80	High F	NA	35	43	52	61	72
G	NA	148	182	224	270	321	G	NA	133	164	202	243	289
High G	NA	39	47	57	68	80	High G	NA	35	43	52	61	72
K	NA	62	75	94	116	139	K	NA	56	68	85	104	125
L	NA	111	132	161	193	228	L	NA	100	119	145	174	205
М	NA	133	164	203	243	284	М	NA	120	148	183	219	255
N	NA	91	118	151	187	228	N	NA	82	106	136	168	205

		Male -	- Stand	lard		Female – Standard							
	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	141	172	209	244	278	Α	NA	127	155	189	220	250
В	NA	168	204	247	288	330	В	NA	151	184	222	260	297
D	NA	117	152	194	233	258	D	NA	106	137	175	210	232
F	NA	189	228	277	330	388	F	NA	170	205	249	297	349
High F	NA	43	52	63	75	89	High F	NA	39	47	57	68	80
G	NA	164	202	249	300	357	G	NA	148	182	224	270	321
High G	NA	43	52	63	75	89	High G	NA	39	47	57	68	80
K	NA	69	84	105	129	154	K	NA	62	75	94	116	139
L	NA	123	147	179	215	253	L	NA	111	132	161	193	228
М	NA	147	183	226	270	315	M	NA	133	164	203	243	284
N	NA	101	131	168	208	253	N	NA	91	118	151	187	228

	N	lale – S	Substa	ndard		Female – Substandard							
	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	157	191	233	271	308	Α	NA	141	172	209	244	278
В	NA	187	227	274	320	366	В	NA	168	204	247	288	330
D	NA	130	168	215	259	286	D	NA	117	152	194	233	258
F	NA	209	253	307	366	431	F	NA	189	228	277	330	388
High F	NA	48	58	70	84	98	High F	NA	43	52	63	75	89
G	NA	182	224	276	333	396	G	NA	164	202	249	300	357
High G	NA	48	58	70	84	98	High G	NA	43	52	63	75	89
K	NA	77	93	116	143	171	K	NA	69	84	105	129	154
L	NA	136	163	199	239	281	L	NA	123	147	179	215	253
М	NA	164	203	251	300	350	M	NA	147	183	226	270	315
N	NA	113	145	186	231	281	N	NA	101	131	168	208	253

Globe Life and Accident Ins. Co.

Rates effective 7/1/2021 Individual Market – Attained Age TOLL FREE: 800-801-6831

 $\textbf{WEBSITE:} \ \underline{\textbf{www.GlobecareMedsupp.com}}$ 

Marketing Methods: Direct Response ~No brokers available in Alaska

Preexisting Condition Period: 6-month look-back and 2-month waiting period

Unisex – Standard											
	<65	65	70	75	80	85					
Α	NA	101	135	144	144	144					
В	NA	150	193	216	218	218					
С	NA	174	216	250	262	262					
F	NA	174	217	251	264	264					
High F	NA	37	49	61	69	69					
G	NA	154	196	230	243	243					
High G	NA	37	49	61	69	69					
N	NA	119	152	181	194	194					

### **Humana Insurance Company**

Rates effective 10/1/2022 Individual Market – Attained Age TOLL FREE: 800-310-8482 WEBSITE: www.Humana.com

Marketing Methods: Agent Solicitation Brokers available in Anchorage, Eagle River, Fairbanks, Kenai, Ketchikan, North Pole, Palmer, Soldotna, Wasilla

Preexisting Condition Period: 3-month look-back and 3-month waiting period

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Female -	Man Cma	1.04	Dratarrad
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	<65	65	70	75	80	85
Α	NA	123	145	168	191	211
В	NA	133	158	183	208	230
С	NA	177	197	229	260	287
F	NA	170	201	234	265	297
High F	NA	44	52	60	68	75
G	NA	152	179	208	236	261
High G	NA	41	49	57	65	71
K	NA	72	85	99	112	124
L	NA	102	121	140	159	176

**TOLL FREE:** 

855-849-2711

Loyal American Life Ins Co.

Rates effective 8/1/2022

Individual Market – Attained Age

Preexisting Condition Period: 6-month look-back

and 6-month waiting period

WEBSITE: www.LoyalAmerican.com

Marketing Methods: Direct Response and Agent Solicitation; no resident

agents in Alaska Policy Fee: \$20

Male -	Non.	Smoker -	Preferred
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	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	181	213	245	276	314	Α	NA	158	185	213	240	273
F	NA	234	273	318	369	438	F	NA	204	238	277	321	381
G	NA	168	199	235	275	328	G	NA	146	173	205	239	285
N	NA	113	134	158	186	225	N	NA	99	116	138	162	196

#### Male - Non-Smoker - Standard

#### Female - Non-Smoker - Standard

	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	200	235	270	303	345	Α	NA	174	204	235	264	300
F	NA	257	301	350	406	482	F	NA	224	261	304	353	419
G	NA	185	219	259	302	361	G	NA	160	190	225	263	314
N	NA	125	147	174	205	248	N	NA	108	128	151	178	216

Moda Health, Inc. TOLL FREE: 855-718-1767

WEBSITE: www.ModaHealth.com/plans/medicare/medicare-supplement-plans

Rates effective 1/1/2022 Marketing Methods: Direct Response Individual Market – Attained Age and Agent Solicitation Statewide

Preexisting Condition Period: 6-month look-back and 6-month waiting period

Ν

NA

127

154

199

219

Male – Non-Smoker – Preferred Fen	nale – Non-Smoker – Preferred
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	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	91	110	142	157	184	Α	NA	87	102	122	137	150
F	NA	169	205	265	292	343	F	NA	162	190	227	255	279
High F	NA	41	49	64	70	82	High F	NA	39	46	55	61	67
G	NA	134	162	209	231	271	G	NA	128	150	179	201	221
High G	NA	35	43	55	61	71	High G	NA	34	40	47	53	58
N	NA	110	134	173	190	223	N	NA	105	124	148	166	182

	Male	– Smo	oker – S	Standa	rd	Female – Smoker – Standard							
	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	105	127	163	181	212	Α	NA	100	117	140	158	173
F	NA	194	236	305	336	394	F	NA	186	219	261	293	321
High F	NA	47	56	74	81	94	High F	NA	45	53	63	70	77
G	NA	154	186	240	266	312	G	NA	147	173	206	231	254
High G	NA	40	49	63	70	82	High G	NA	39	46	54	61	67

256

Ν

NA

121

143

170

191

209

### Mutual of Omaha Ins. Co.

Rates effective 8/1/2021 Individual Market – Attained Age

Preexisting Condition Period: none

TOLL FREE: 800-667-2937

WEBSITE: www.MutualofOmaha.com/states

Marketing Methods: Direct Response

and Agent Solicitation ~Broker in Palmer

Male –	Non.	.Smok	er _	Preferred	
IVIAIC —	INOII:	·OIIIUR	/ei —	rielelleu	

Female – I	Non-Smoker –	<b>Preferred</b>
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	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	98	116	135	155	155	Α	NA	85	101	117	135	135
С	NA	195	231	269	310	310	С	NA	170	201	234	270	270
D	NA	194	230	268	309	309	D	NA	169	200	233	268	268
F	NA	252	299	348	401	401	F	NA	220	260	303	349	349
High F	NA	51	56	64	73	82	High F	NA	45	49	56	63	71
G	NA	159	180	215	252	288	G	NA	138	157	187	220	251
High G	NA	42	48	58	66	74	High G	NA	37	42	50	57	64
N	NA	127	140	165	194	229	N	NA	111	121	143	169	199

### Male - Smoker - Standard

### Female - Smoker - Standard

	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	112	133	155	179	179	Α	NA	98	116	135	155	155
С	NA	224	266	309	356	356	С	NA	195	231	269	310	310
D	NA	223	265	308	355	355	D	NA	194	230	268	309	309
F	NA	290	344	400	461	461	F	NA	252	299	348	401	401
High F	NA	59	64	74	84	94	High F	NA	51	56	64	73	82
G	NA	183	207	247	290	331	G	NA	159	180	215	252	288
High G	NA	49	55	66	76	85	High G	NA	42	48	58	66	74
N	NA	146	160	189	223	263	N	NA	127	140	165	194	229

### Unisex - Non-Smoker - Preferred

### **Unisex – Smoker – Standard**

	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	91	107	125	144	144	Α	NA	104	123	144	165	165
С	NA	181	214	249	287	287	С	NA	208	246	286	330	330
D	NA	180	213	248	286	286	D	NA	207	245	285	328	328
F	NA	234	277	322	371	371	F	NA	269	318	370	426	426
High F	NA	48	52	60	68	76	High F	NA	55	60	69	78	88
G	NA	148	168	200	235	269	G	NA	170	193	230	270	309
High G	NA	39	44	53	61	68	High G	NA	45	51	61	70	78
N	NA	119	130	153	181	214	N	NA	136	150	176	208	246

### Premera Blue Cross Blue Shield of Alaska

Rates effective 4/1/2022 Individual Market – Attained Age

Preexisting Condition Period: 3-month look-back and 3-month waiting period

Unisex - Smoker/Non-Smoker - Standard

**TOLL FREE:** 

800-508-4722

	<65	65	70	75	80	85
Α	NA	158	192	237	237	237
F	NA	207	252	312	312	312
High F	NA	81	99	123	123	123
G	NA	139	198	263	263	263
High G	NA	51	71	89	89	89
N	NA	154	184	231	231	231

State Farm Mutual Automobile Ins. Co.

Rates effective 1/1/2022 Individual Market – Attained Age Preexisting Condition Period: none Contact: Local Agent WEBSITE: www.StateFarm.com
Marketing Methods: Agent Solicitation
~Brokers in Anchorage, Eagle River,
Fairbanks, Juneau, Kenai, Ketchikan,
Kodiak, North Pole, Soldotna,
and Wasilla

Male - Non-Smoker\*

Fema	le –	Non-	Sma	oke	r*

WEBSITE: www.Premera.com

Marketing Methods: Direct Response

and Agent Solicitation Statewide

	<65	65	70	75	80	85		<65	65	70	75	80	85
Α	NA	90	113	131	147	153	Α	NA	83	104	121	136	141
С	NA	148	186	216	243	253	С	NA	137	172	199	224	234
D	NA	119	158	190	220	246	D	NA	117	143	169	192	213
F	NA	150	188	218	245	256	F	NA	138	174	201	226	236
G	NA	120	158	191	220	247	G	NA	117	143	169	192	213
N	NA	93	121	147	171	195	N	NA	89	108	129	149	168

<sup>\*</sup>Smoker rate is 10% more than the non-smoker rate

**Transamerica Life Insurance Company** 

Rates effective 3/1/2021

TOLL FREE: (800) 752-9797

WEBSITE: www.Transamerica.com

9797 Marketing Methods: Direct Response

Individual Market – Issue Age

Preexisting Condition Period: 6-month look-back and 6-month waiting period

Female - Non-Smoker

	<65	65	70	75	80	85
Α	NA	96	121	147	174	196
В	NA	127	160	194	229	258
С	NA	150	189	230	271	306
D	NA	127	159	194	228	257
F	NA	151	190	231	273	308
G	NA	127	159	194	229	258
K	NA	57	71	87	102	115
L	NA	84	106	129	152	171
M	NA	104	130	159	187	211
N	NA	97	122	149	176	198

**United American Insurance Co.** 

Rates effective 4/1/2021

Individual Market - Attained Age

Preexisting Condition Period: 6-month look-back and 2-month waiting period

WEBSITE: www.UnitedAmerican.com

Marketing Methods: Agent Solicitation ~Brokers in Anchorage, Chugiak, Edina, Fairbanks, Ketchikan, Palmer, Sitka, and Wasilla

Male - Preferred

**TOLL FREE:** 

800-755-2137

	<65	65	70	75	80	85+
Α	NA	132	159	169	169	169
В	705	226	279	306	311	311
С	NA	237	297	336	370	370
D	NA	223	283	322	357	357
F	NA	211	263	297	327	327
High F	253	33	43	54	61	61
G	NA	213	270	308	341	341
High G	NA	33	43	54	61	61
K	NA	99	132	147	155	155
L	NA	139	185	206	217	217
N	NA	179	229	262	294	294

**USAA** Life Insurance Co.

Rates effective 9/1/2022

Individual Market – Attained Age Preexisting Condition Period: none TOLL FREE: WEBSITE: www.usaa.com 800-515-8687

Marketing Methods: Agent Solicitation

### Unisex - Non-Smoker

	<65	65	70	75	80	85+
Α	NA	90	106	126	146	162
F	NA	149	175	209	242	267
G	NA	121	133	161	199	258
N	NA	108	126	151	175	193

### **NOTES:**



### Department of Commerce, Community, and Economic Development

**DIVISION OF INSURANCE** 

P.O. Box 110805 Juneau, AK 99811-0805 Main: 907.465.2515 Fax: 907.465.3422

### Dear Consumer,

This letter responds to your request for assistance in resolving your insurance concerns. Our most important function is consumer protection. We have the authority to take the appropriate administrative action against any violator of the Alaska Insurance laws. We investigate complaints to ensure that anyone conducting insurance business in our state complies with those insurance laws.

Please complete the Insurance / Inquiry / Complaint Form. If you need more space to explain your concerns, please use extra sheets of paper and sign each page. Your signature authorizes the Division of Insurance to investigate your complaint. Attach copies of all correspondence, policies, and other items relating to your problem. Itemized medical bills, explanation of benefits sheets, property loss forms, vehicle appraisals, and police reports are examples of other items you might include. Including complete documentation will help the division in handling your complaint.

Once you return this form, the complaint will be forwarded to the insurance company for a response and the consumer service specialist assigned to your complaint will contact you. We will need approximately forty-five days to complete our investigation.

Thank you for this opportunity to assist you with your insurance concerns.

Sincerely,

Lori Wing-Heier

Director

Alaska Division of Insurance

### If You Need Additional Help or One-on-One Counseling

If you need additional help or have questions about Medicare, one-on-one counselors are available through the Medicare Information Office.

### Alaska Department of Health

Alaska Division of Senior and Disabilities Services Medicare Information Office (SHIP) 1 (800) 478-6065 If you are in Anchorage, call (907) 269-3680

TTY: 800-770-8973

Website: <a href="www.Medicare.Alaska.gov">www.Medicare.Alaska.gov</a>
E-mail: <a href="https://doi.org/10.1007/j.jc/41.20

### If You Have a Complaint or Problems with the Insurance Company

If you are not satisfied with the service you receive from an insurance company, contact your producer and/or insurer. If you do not receive satisfactory results from them, call, write, e-mail, or visit the Anchorage office of the Alaska Division of Insurance.

#### Alaska Division of Insurance

Consumer Services Section Robert B. Atwood Building 550 West 7th Avenue, Suite 1560 Anchorage, AK 99501-3567

1 (800) 467-8725 • If you are in Anchorage, call (907) 269-7900

Website: www.commerce.alaska.gov/web/ins/

E-mail: Insurance@Alaska.gov

You may be asked to file a consumer complaint. A copy of the consumer complaint form is included in this booklet. You can also file a consumer complaint on-line through the Division of Insurance Website at:

https://www.commerce.alaska.gov/web/ins/Consumers/Complaints/FileAComplaint.aspx

### DIVISION OF INSURANCE CONSUMER SERVICES SECTION

550 West Seventh Avenue, Suite 1560, Anchorage, AK 99501-3567 Telephone: (907) 269-7900 • Within Alaska (800) INSURAK Fax: (907) 269-7910

### **INSURANCE INQUIRY/COMPLAINT FORM**

YOUR NAME:	·				
DAYTIME TELEPHONE NO.:		ALTE	ALTERNATE TELEPHONE NO.:		
ADDRESS: _					
	Street		City	Zip Code	
INSURED'S N	IAME AND ADDRES	SS:	(If different from above)		
YOUR AGE	Under 25	25 to 49	50 to 64	65+	
INSURANCE	COMPANY:				
		(Give name	(Give name exactly as shown on policy)		
EFFECTIVE D	DATE:				
POLICY TYPE: POLICY NUMBER(S):					
NAME OF AG	ENT OR ADJUSTER	₹:			
DATE OF LOS	SS:(If applicabl	e) DATE	CLAIM SUBMITTED:		
GROUP INSU	RANCE MEMBERS	HIP OR CERT. NC	).:		
EMPLOYER:					
any related ma		n the letter on the i	BLEM. Enclose a copreverse side. If more		
			Signature:		
			Date:		

## OTHER RESOURCES & INFORMATION AVAILABLE THROUGH THE ALASKA DIVISION OF INSURANCE

The Division of Insurance publishes several guides and an annual report that you may find helpful. The following is a list and short description of each of these publications. Copies of these guides and the annual report are available on the Division of Insurance website at <a href="https://www.commerce.alaska.gov/web/ins/Home.aspx">https://www.commerce.alaska.gov/web/ins/Home.aspx</a> or by contacting the Division of Insurance directly at the numbers and address at the bottom of this page:

- 1. The **Annual Report** is published every year. This report is a summary of all the insurance business written in the state, premium taxes collected, license statistics, consumer complaints, and disciplinary actions.
- 2. The Long-Term Care Consumer Guide complements the National Association of Insurance Commissioners (NAIC) A Shopper's Guide to Long-Term Care Insurance. The division prepared this publication to assist Alaskan consumers in making decisions regarding long-term care insurance. To get the full benefit of this guide, the reader should also have a copy of the NAIC publication, available from our website or Consumer Services.
- The Consumer Guide to Automobile Insurance is designed to provide the consumer with a general overview of Automobile Insurance in Alaska. Alaska requirements, proof of insurance, and rating factors that insurance companies consider are just a few of the topics discussed.
- 4. The Life Insurance Buyers' Guide, published by the National Association of Insurance Commissioners (NAIC) is designed to help consumers navigate the various types of life insurance policies in the market. It includes helpful information to purchase coverage including understanding the application process and choosing a beneficiary and also lists steps consumers should keep in mind after a policy has been purchased.
- 5. The Consumer Guide to Homeowner's Insurance will help a consumer navigate Homeowner's insurance in Alaska. The Guide is designed to help a consumer understand what may be included under a homeowner's coverage policy, how much coverage they may need, landlord's policies, renter's policies, and things a consumer should know before shopping for a policy.